Jerry Baldasty
Chair, Department of Communication

Wayne Jacobson Interim Director, CIDR

A Session for the LCVI/ADVANCE Leadership Workshop

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#### **Overall Session Goal**

To discuss strategies for rigorous, constructive review and evaluation of teaching

# **Being Pro-active**

- Recognize the importance of the chair's role
- Set the tone in the job description/hiring process
- Prepare for multiple sources of data
- Plan an initial meeting
- Listen for instructor's needs, perspectives
- Establish expectations for an ongoing process
- Provide assistance/resources

# **Making Sense of Student Ratings**

- Look for general trends in quantitative measures
- Review students' own categories, levels of intensity and examples in qualitative comments
- Synthesize data for discussion
  - Instructor perspective
  - Personal attributes
  - Content attributes

# **Dealing with Student Complaints**

- Clarify the issue(s)
  - Students
  - Instructor
- Resolve the issue(s) with follow-up
  - Instructor
  - Students

# **Using Peer Review of Teaching**

- Systematic focus on teaching what peer review can contribute, and what it can't
- Collaboration among colleagues
- Recognition of differences in peer/colleague, student, and instructor perspectives
  - Content
  - Pedagogy

# **Creating Strategies for Success**

- As Chair, emphasize the role of a good syllabus
  - Goals/objectives

- Class sessions
- Readings, assignments
- Assessment
- As Chair, help faculty focus on student learning
- As Chair, explicitly communicate:
  - Patience/support
  - Descriptive rather than evaluative phrases
  - Overall plan (goals, strategies, assessment)

# **Summarizing the Key Theme**

