Building and Assessing a Winning Team

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A Winning Team

- Of course, we want the "best" faculty
- What does "best" mean?
- Great research, world class, eader in the field, great teacher
- Scholarship: integration of research and teaching
- Distillation of new discoveries into the classroom

The Triple Threat

• Every faculty member has to excel at research, teaching, and service

• But how do we stop the Triple Threat from degenerating to ...

Research?

Why Do We Value Research?

- Because it can be measured: papers, grant dollars, patents, citations, awards
- Professional societies, with few exceptions, exist to promote research
- Research brings visibility to the institution
- Research brings in MONEY!
- It is not unusual for 85% of the budget of a state-supported university to be for research

But Faculty Also Know That...

- Teaching and service are important
- Most faculty like to teach
- Students keep a high energy level at the university
- Good teaching benefits research more than good research benefits teaching
- Many of our colleagues, whom we recognize as good faculty members, do both research and teaching well

Service

- Of course, good service is a necessity: promotion & tenure, admissions, curriculum, etc.
- Service in professional societies brings in visibility
- But faculty members cannot live on service alone

The Academy

- Dual mission: teaching & research
- Housekeeping: service
- Scholarship: integration of teaching & research for the discovery and advancement of information and learning

Building a Dual Mission Team

- Try this formula for starters...
 - A. 1/3 of team strong in research
 - B. 1/3 of team does both research and teaching well
 - C. 1/3 of team strong in teaching

Balancing Act

• In ChemE we use the 40:40:20 rule...

40% teaching

40% research

20% service

Hypothetical Dept.

| Group | Faculty | Research | Teaching | Service |
|---------|----------|----------|----------|---------|
| A | Alpha | 70 | 20 | 10 |
| A | Bravo | 65 | 20 | 15 |
| A | Charlie | 60 | 30 | 10 |
| A | Delta | 55 | 30 | 15 |
| A | Echo | 50 | 30 | 20 |
| В | Foxtrot | 40 | 40 | 20 |
| В | Gulf | 50 | 40 | 10 |
| В | Hotel | 40 | 40 | 20 |
| В | India | 40 | 50 | 10 |
| В | Juliet | 35 | 35 | 30 |
| C | Kilo | 30 | 50 | 20 |
| C | Lima | 30 | 55 | 15 |
| C | Mike | 30 | 60 | 10 |
| С | November | 20 | 65 | 15 |
| С | Oscar | 20 | 70 | 10 |
| Average | | 42.3 | 42.3 | 15.3 |

Merit Function

• Define a *Merit Function M* such that

$$M = w_r R + w_t T + w_s S$$

- w_i weighting factors
- R, T, S are overall measures of research, teaching, service performance

Quality and Quantity!

• Each performance rating is a *product* of a quality factor and a quantity value, e.g.

$$R = q_R \sum_{i} r_i$$

- q_R is a quality factor for research (0–1 or 0–100%)
- r_i is the set of quantity research metrics

Quality Factors

- Subjective ... assigned by dept. review committee or chair
- Example:

100% high quality

80% good quality

60% acceptable

40% below standards

0% no quality

Quantity Factors

- Objective
- Although selection of which ones to include and how to weight them can be subjective

Important Point!

- Overall performance rating is a product of quality and quantity.
- If either one is zero, then the overall rating is zero ... duh!

Research Metrics

- Number of publications
- Number of talks
- Award dollars
- Research expenditures
- Number of citations
- Conferences attended
- Special awards

Teaching Metrics

- Student credit hours
- Overall student evaluations
- Difficulty of course load
- Teaching awards
- Curriculum innovations
- Ph.D. students graduated

Service Metrics

- Number of committees
- Committees chaired
- Special projects (ABET)
- Professional Service

Discussion

- 1. Each faculty member determines the values of r_i , t_i , and s_i .
- 2. The Dept. merit review committee and/or dept. chair determine the set of r_i , t_i , and s_i along with the quality factors q_r , q_t , and q_s .
- 3. A product of quality and quantity assures that both must be reasonable values to be awarded merit.

Discussion (cont.)

- 4. The faculty member and dept. chair determine the weighting factors w_r , w_t , and w_s .
- 5. The analysis includes both objective and subjective measures of performance.
- 6. The analysis factors in differences in activities: research, teaching, and service.
- 7. The weighting, quality, and quantity factors can be gamed to achieve a variety of results, thus leading to...

Reality Check

- Set aside your merit spreadsheet for a few days
- While riding home on the bus, take out a
 3x5 card and do an intuitive merit analysis
- If the spreadsheet and the 3x5 card agree, you can feel comfortable that you have evaluated your people fairly.

Why Go Through All This?

- The 3x5 card method is subject to substantial bias
- A careful review of quantitative factors and assessment of quality can uncover overlooked or undervalued accomplishments.
- Arriving at the same result from different approaches helps assure a comprehensive review.